Organizational Resilience Bsi Group | 411a6c96267ddd807544a170fb7c046a

Countermeasures for Aerial DronesDSCA HandbookPerioperative Care of the ElderlyRisk Analysis IXThe Art of Organisational ResilienceMaintenance Management in Network UtilitiesThe Global Findex Database 2017Business Continuity Management in ConstructionHuman Capital Management StandardsBusiness Continuity ManagementChild Protective ServicesThe Organizational Resilience HandbookBuilding Anti-Fragile OrganisationsBusiness Continuity in a Cyber WorldCorporate Defense and the Value Preservation ImperativeMaking Projects CriticalBusiness Continuity and Risk ManagementA Risk Management Approach to Business ContinuityBusiness Continuity ManagementOrganization DesignGuidance on Organizational ResilienceA Supply Chain Management Guide to Business ContinuityUnderstanding ICT StandardizationFundamentals of Risk ManagementPrinciples and Practice of Business ContinuityThe Definitive Handbook of Business Continuity ManagementThe International Business EnvironmentLaboratory Biosafety ManualResilience and RiskBuilding Community Disaster Resilience Through Private-Public CollaborationThe Security Consultant's HandbookA Good Time to Be a GirlCERT Resilience Management Model (CERT-RMM)Women Mean BusinessThe Intelligent NationMcGraw-Hill Homeland Security Handbook: Strategic Guidance for a Coordinated Approach to Effective Security and Emergency Management, Second EditionTrauma-Informed Healthcare ApproachesElgar Introduction to Theories of Organizational ResilienceChange and Continuity Management in the Public SectorSupply Chain Risk Management

Countermeasures for Aerial Drones

Natural disasters--including hurricanes, earthquakes, volcanic eruptions, and floods--caused more than 220,000 deaths worldwide in the first half of 2010 and wreaked havoc on homes, buildings, and the environment. To withstand and recover from natural and human-caused disasters, it is essential that citizens and communities work together to anticipate threats, limit their effects, and rapidly restore functionality after a crisis. Increasing evidence indicates that collaboration between the private and public sectors could improve the ability of a community to prepare for, respond to, and recover from disasters. Several previous National Research Council reports have identified specific examples of the private and public sectors working cooperatively to reduce the effects of a disaster by implementing building codes, retrofitting buildings, improving community education, or issuing extreme-weather warnings. State and federal governments have acknowledged the importance of collaboration between private and public organizations to develop planning for disaster preparedness and response. Despite growing ad hoc experience across the country, there is currently no comprehensive framework to guide private-public collaboration focused on disaster preparedness, response, and recovery. Building Community Disaster Resilience through Private-Public Collaboration assesses the current state of private-public sector collaboration dedicated to strengthening community resilience, identifies gaps in knowledge and practice, and recommends research that could be targeted for investment. Specifically, the book finds that local-level private-public collaboration is essential to the development of community resilience. Sustainable and effective resilience-focused private-public collaboration is dependent on several basic principles that increase communication among all sectors of the community, incorporate flexibility into collaborative networks, and encourage regular reassessment of collaborative missions, goals, and practices.

DSCA Handbook

Until recently, if it has been considered at all in the context of business continuity, cyber security may have been thought of in terms of disaster recovery and little else. Recent events have shown that cyber-attacks are now an everyday occurrence, and it is becoming clear that the impact of these can have devastating effects on organizations whether large or small, public or private sector. Cyber security is one aspect of information security, since the impacts or consequences of a cyber-attack will inevitably damage one or more of the three pillars of information security: the

confidentiality, integrity or availability of an organization's information assets. The main difference between information security and cyber security is that while information security deals with all types of information assets, cyber security deals purely with those which are accessible by means of interconnected electronic networks, including the Internet. Many responsible organizations now have robust information security, business continuity and disaster recovery programs in place, and it is not the intention of this book to re-write those, but to inform organizations about the kind of precautions they should take to stave off successful cyber-attacks and how they should deal with them when they arise in order to protect the day-to-day businesses.

Perioperative Care of the Elderly

Julia Graham and David Kaye, two globally recognized risk management experts with experience in 50 countries, were among the first to recognize the interrelationship of Risk Management and Business Continuity and demonstrate how to integrate them with Corporate Governance enterprise-wide. They focus on all the factors that must be considered when developing a comprehensive Business Continuity Plan, especially for multi-location or multinational companies. Endorsed by The Business Continuity Institute, Institute for Risk Management, and Disaster Recovery Institute International, the book includes: • Chapter objectives, summaries and bibliographies; charts, sample forms, checklists throughout. • Plentiful case studies, in boxed text, sourced globally in the UK, US, Europe, Australia, Asia, etc. • Boxed inserts summarizing key concepts. • Glossy of 150 risk management and business continuity terms. • Wide range of challenges, including supply chain disruptions, media and brand attack, product contamination and product recall, bomb threats, chemical and biological threats, etc. • Instructions for designing/executing team exercises with role playing to rehearse scenarios. • Guidance on how to develop a business continuity plan, including a Business Impact Analysis. Downloadable Instructor Materials are available for college and professional developement use, including PowerPoint slides and syllabus for 12-week course with lecture outlines/notes, quizzes, reading assignments, discussion topics, projects "Provides clear guidance, supported with a wide range of memorable and highly relevant case studies, for any risk or business continuity manager to successfully meet the challenges of today and the future." --Steven Mellish, Chairman, The Business Continuity Institute

Risk Analysis IX

In 2011 the World Bank—with funding from the Bill and Melinda Gates Foundation—launched the Global Findex database, the world's most comprehensive data set on how adults save, borrow, make payments, and manage risk. Drawing on survey data collected in collaboration with Gallup, Inc., the Global Findex database covers more than 140 economies around the world. The initial survey round was followed by a second one in 2014 and by a third in 2017. Compiled using nationally representative surveys of more than 150,000 adults age 15 and above in over 140 economies, The Global Findex Database 2017: Measuring Financial Inclusion and the Fintech Revolution includes updated indicators on access to and use of formal and informal financial services. It has additional data on the use of financial technology (or fintech), including the use of mobile phones and the Internet to conduct financial transactions. The data reveal opportunities to expand access to financial services among people who do not have an account—the unbanked—as well as to promote greater use of digital financial services among those who do have an account. The Global Findex database has become a mainstay of global efforts to promote financial inclusion. In addition to being widely cited by scholars and development practitioners, Global Findex data are used to track progress toward the World Bank goal of Universal Financial Access by 2020 and the United Nations Sustainable Development Goals. The database, the full text of the report, and the underlying country-level data for all figures—along with the questionnaire, the survey methodology, and other relevant materials—are available at www.worldbank.org/globalfindex.

The Art of Organisational Resilience

The Intelligent Nation proposes a systemic and radical transformation of the organisation, management, ownership and performance of the services of the state by capitalising on the potential offered by contemporary information capability and fulfilling the rights and obligations both to and of citizens. In this book, John Beckford shows how, by adopting the principles of an Intelligent Organisation, the state can thrive and meet the

needs of its citizens. He proposes a complete rethink of the state as the enabler or provider of public services. In particular, he points to the failure of the public sector to significantly emulate the massive gains in productivity and customer focus experienced in both manufacturing and services (e.g. finance, retailing, insurance). Governance and all public services must be redesigned to align to the contemporary needs of the citizen and exploit the power of information to enable a transformation of their effectiveness, redefine efficiency and support human-based services in crucial areas. Each chapter provides the key learning points, a discussion of the problem in theory and practice, integrated case studies, and discussion points. Written in an accessible style, the book provides thought-provoking supplemental reading for masters and undergraduate students reading organisation theory, organisation development, political science, public administration, healthcare, information systems and business and management science.

Maintenance Management in Network Utilities

Provides the foundation for casework practice in Child Protective Services (CPS). Describes the basic stages of the CPS process and the steps necessary to accomplish successfully each stage: intake, initial assessment/investigation, family assessment, case planning, service provision, and evaluation of family progress and case closure. Designed primarily for CPS caseworkers, supervisors, and administrators. Glossary. Bibiography.

The Global Findex Database 2017

As an instructor, you have seen business continuity and risk management grow exponentially, offering an exciting array of career possibilities to your students. They need the tools needed to begin their careers -- and to be ready for industry changes and new career paths. You cannot afford to use limited and inflexible teaching materials that might close doors or limit their options. Written with your classroom in mind,Business Continuity and Risk Management: Essentials of Organizational Resilience is the flexible, modular textbook you have been seeking -- combining business continuity and risk management. Full educator-designed teaching materials available for download. From years of experience teaching and consulting in Business Continuity and Risk, Kurt J. Engemann and Douglas M. Henderson explain everything clearly without extra words or extraneous philosophy. Your students will grasp and apply the main ideas quickly. They will feel that the authors wrote this textbook with them specifically in mind -- as if their questions are answered even before they ask them. Covering both Business Continuity and Risk Management and how these two bodies of knowledge and practice interface, Business Continuity and Risk Management: Essentials of Organizational Resilience is a state-of-the-art textbook designed to be easy for the student to understand -- and for you, as instructor, to present. Flexible, modular design allows you to customize a study plan with chapters covering: Business Continuity and Risk principles and practices. Information Technology and Information Security. Emergency Response and Crisis Management. Risk Modeling – in-depth instructions for students needing the statistical underpinnings in Risk Management. Global Standards and Best Practices Two real-world case studies are integrated throughout the text to give future managers experience in applying chapter principles to a service company and a manufacturer. Chapter objectives, discussion topics, review questions, numerous charts and graphs. Glossary and Index. Full bibliography at the end of each chapter. Extensive, downloadable classroom-tested Instructor Resources are available for college courses and professional development training, including slides, syllabi, test bank, discussion questions, and case studies. Endorsed by The Business Continuity Institute (BCI) and The Institute of Risk Management (IRM). QUOTES "It's difficult to write a book that serves both academia and practitioners, but this text provides a firm foundation for novices and a valuable reference for experienced professionals."--Security Management Magazine "The authorsbring the subject to life with rich teaching and learning features, making it an essential read for students and practitioners alike." – Phil AUTHOR BIOS Kurt J. Engemann, PhD, CBCP, is the Director of the Center for Business Continuity and Risk Management and Professor of Information Systems in the Hagan School of Business at Iona College. He is the editor-in-chief of the International Journal of Business Continuity and Risk Management Douglas M. Henderson, FSA, CBCP, is President of Disaster Management, Inc., and has 20+ years of consulting experience in all areas of Business Continuity and Emergency Response Management. He is the author of Is Your Business Ready for the Next Disaster? and a number of templates.

Business Continuity Management in Construction

This comprehensive resource explains the development of UAVs, drone threats, counter-UAV systems, and strategies to handle UAVs, focusing on the practical aspects of counter-unmanned aerial vehicle (UAV) systems and technologies.Theory, technical and operational practice with insights from industry and policing are covered, and the full rogue drone threat landscape and counter-drone technologies and systems is explored. The book provides insight into counter-drone strategy, developing effective counter-drone strategies and measures, as well as counter-drone programs and the regulatory frameworks governing the use of drones. It includes analysis of future drone and counter-drone challenges and highlights ongoing research and innovation activities and an examination of future drone technologies. Written by authors who have extensive academic, research, innovation, technical, industry and police operational investigative expertise at international level, this book is useful for the aviation sector, law enforcement and academia.

Human Capital Management Standards

Vulnerability to sudden supply chain disruption is one of the major threats facing companies today. The challenge for businesses today is to mitigate this risk through creating resilient supply chains. Addressing this need, Supply Chain Risk Management guides you through the whole risk management process from start to finish. Using jargon-free language, this accessible book covers the fundamentals of managing risk in supply chains. From identifying the risks to developing and implementing a risk management strategy, this essential text covers everything you need to know about this critical topic. It assesses the growing impact of risk on supply chains, how to plan for and manage disruptions and disasters, and how to mitigate their effects. It examines a whole range of risks to supply chains, from traffic congestion to major environmental disasters. Highly practical, Supply Chain Risk Management provides a range of useful tables, diagrams and tools and is interspersed with real life case study examples from leading companies, including Nokia, IBM, and BP. The 2nd edition has been completely revised with brand new case studies on the Chilean Mining Disaster and BP oil spill.

Business Continuity Management

In this versatile and engaging textbook the authors integrate diverse, global examples with coverage of all key topics to produce the most practical and multi-perspective international business environment textbook. Students are supported in their learning with chapter summaries, diagrams, and a comprehensive glossary, but also challenged by counterpoint boxes, learning tasks, and review questions in every chapter, encouraging critical thinking and research skills. Even with its comprehensive breadth of coverage, The International Business Environment remains concise and accessible through use of the PESTLE framework to steer its analysis. Now in its fourth edition, this book is the ideal companion to any international business environment course.New to this EditionAn extensive refresh of case studies across the book ensures that the most contemporary developments in global businesses are available for exploration and analysis. These include the exploits of companies like Google, Netflix, Uber, and Apple, as well as international developments such as Brexit, the Trump presidency, China's One Belt One Road project, and Saudi Arabian women's rights.New contributors join the author team to offer their relevant expertise on the different contexts of the international business environment.Figures, tables, and statistics have been updated throughout to give the latest picture and provide the most up-to-date analysis.This title is available as an eBook. Please contact your Sales and Learning Resource Consultant for more information.

Child Protective Services

Fundamentals of Risk Management, now in its fourth edition, is a comprehensive introduction to commercial and business risk for students and a broad range of risk professionals. Providing extensive coverage of the core frameworks of business continuity planning, enterprise risk management and project risk management, this is the definitive guide to dealing with the different types of risk an organization faces. With relevant international case examples from both the private and public sectors, this revised edition of Fundamentals of Risk Management is completely aligned to ISO 31000 and provides a full analysis of changes in contemporary risk areas including supply chain, cyber risk, risk culture and improvements in risk management documentation and statutory risk reporting. This new edition of Fundamentals of Risk Management has

been fully updated to reflect the development of risk management standards and practice, in particular business continuity standards, regulatory developments, risks to reputation and the business model, changes in enterprise risk management (ERM), loss control and the value of insurance as a risk management method. Also including a thorough overview of the international risk management standards and frameworks, strategy and policy, this book is the definitive professional text for risk managers.

The Organizational Resilience Handbook

Implement practical solutions in business continuity management and organizational resilience guided by international best practice from ISO 22301:2019. Business continuity management and resilience are critical to maintaining a healthy business, but many organizations either do nothing (leaving themselves exposed to disruption), take short cuts (leaving major gaps) or fail to properly engage senior stakeholders. This book is a straightforward guide to delivering an effective business continuity capability, including practical solutions built from the author's personal experience managing hundreds of projects in a variety of business settings. Business Continuity Management compares incident management, crisis response and business continuity and how to explain their importance to senior decision makers to ensure appropriate investment. Readers will benefit from case studies of organizational crises and disruptions, including Home Depot, Nissan, RBS, Facebook, Equifax and KFC, and an exploration of lessons learned from the COVID-19 pandemic. With key performance indicators, templates and checklists covering planning, response, reporting and assurance, this book is the essential reference for business continuity and resilience which can be tailored to any organization.

Building Anti-Fragile Organisations

Risk assessment, Management, Risk analysis, Organizations, Enterprises, Personnel, Commerce, Management operations, Management accounting, Management techniques, Planning, Data analysis, Communication processes, Organization study, Security, Safety

Business Continuity in a Cyber World

The battlefield of the past is an opportunity for the future commander, the future manager to reflect. The books rationale for translating military concepts into management speak is the authors impression in the classroom that managers in commercial organisations tend to follow 'outdated' models of management, without reflecting on a military science that is believed to provide thought leadership. The case study of the Fall of France in 1940 is a contest between two archetypes of organisational resilience, with one prevailing over the other. The resulting insights shaped military science; concepts such as Auftragstaktik have found its way into doctrinal thinking of modern armies as well as framed contemporary management literature. This book provides a compelling analysis of the monumental events in May 1940, and provides rudimentary answers from a military and management perspective, true to the premise of history. The Art of Organisational Resilience is a highly distinctive and readable book that explores the strategy, operations and tactics of modern business and the role of resilience in sustaining business in increasingly complex, often fast-changing and adverse conditions.

Corporate Defense and the Value Preservation Imperative

Containing papers presented at the 9th International Conference on Computer Simulation in Risk Analysis and Hazard Mitigation this book covers a series of important topics of current research interests and many practical applications. It is concerned with all aspects of risk management and hazard mitigation, associated with both natural and anthropogenic hazards. The analysis and management of risk and the mitigation of hazards is of fundamental importance to planners and researchers around the world. We live in an increasingly complex society with the potential for disasters on a worldwide scale. Natural hazards such as floods, earthquakes, landslides, fires and others have always affected human societies. Man-made hazards, however, played a comparatively small role a few centuries ago until the risk of catastrophic events started to increase due to

the rapid growth of new technologies. The interaction of natural and anthropogenic risks adds to the complexity of the problem. Topics covered include: Risk assessment; Risk management; Hazard prevention, management and control; Early warning systems; Risk mapping; Natural hazards; Disaster management; Vulnerability assessment; Health risk; Debris flow and flood hazards; Case studies; Climate change; Safety and security; Evacuation simulation and design; Political and economic vulnerability.

Making Projects Critical

With a pedigree going back over ten years, The DefinitiveHandbook of Business Continuity Management can rightly claim tobe a classic guide to business risk management and contingencyplanning, with a style that makes it accessible to all businessmanagers. Some of the original underlying principles remain thesame – but much has changed. This is reflected in thisradically updated third edition, with exciting and helpful newcontent from new and innovative contributors and new case studiesbringing the book right up to the minute. This book combines over 500 years of experience from leadingBusiness Continuity experts of many countries. It is presented inan easy-to-follow format, explaining in detail the core BCactivities incorporated in BS 25999, Business ContinuityGuidelines, BS 25777 IT Disaster Recovery and other standards andin the body of knowledge common to the key business continuityinstitutes. Contributors from America, Asia Pacific, Europe, China, Indiaand the Middle East provide a truly global perspective, bringingtheir own insights and approaches to the subject, sharing bestpractice from the four corners of the world. We explore and summarize the latest legislation, guidelines andstandards impacting BC planning and management and explain theirimpact. The structured format, with many revealing case studies,examples and checklists, provides a clear roadmap, simplifying andde-mystifying business continuity processes for those new to itsdisciplines and providing a benchmark of current best practice forthose more experienced practitioners. This book makes a massive contribution to the knowledge base ofBC and risk management. It is essential reading for all businesscontinuity, risk managers and auditors: none should be withoutit.

Business Continuity and Risk Management

This two-in one resource includes the Tactical Commanders and Staff Toolkit plus the Liaison Officer Toolkit. Defense Support of Civil Authorities (DSCA)) enables tactical level Commanders and their Staffs to properly plan and execute assigned DSCA missions for all hazard operations, excluding Chemical, Biological, Radiological, Nuclear, high yield Explosives (CBRNE) or acts of terrorism. Applies to all United States military forces, including Department of Defense (DOD) components (Active and Reserve forces and National Guard when in Federal Status). This hand-on resource also may be useful information for local and state first responders. Chapter 1 contains background information relative to Defense Support of Civil Authorities (DSCA) including legal, doctinal, and policy issues. Chapter 2 provides an overview of the incident management processes including National Response Framework (NRF), National Incident Management Systems (NIMS), and Incident Command System (ICS) as well as Department of Homeland Security (DHS). Chapter 3 discusses the civilian and military responses to natural disaster. Chapter 4 provides a brief overview of Joint Operation Planning Process and mission analyis. Chapter 5 covers Defense Support of Civilian Authorities (DSCA) planning factors for response to all hazard events. Chapter 6 is review of safety and operational composite risk management processes Chapters 7-11 contain Concepts of Operation (CONOPS) and details five natrual hazards/disasters and the pertinent planning factors for each within the scope of DSCA.

A Risk Management Approach to Business Continuity

Interpersonal trauma is ubiquitous and its impact on health has long been understood. Recently, however, the critical importance of this issue has been magnified in the public eye. A burgeoning literature has demonstrated the impact of traumatic experiences on mental and physical health, and many potential interventions have been proposed. This volume serves as a detailed, practical guide to trauma-informed care. Chapters provide guidance to both healthcare providers and organizations on strategies for adopting, implementing and sustaining principles of trauma-informed care. The first section maps out the scope of the problem and defines specific types of interpersonal trauma. The authors then turn to discussion of adaptations to care for special populations, including sexual and gender minority persons, immigrants, male survivors and Veterans as these

groups often require more nuanced approaches. Caring for trauma-exposed patients can place a strain on clinicians, and approaches for fostering resilience and promoting wellness among staff are presented next. Finally, the book covers concrete trauma-informed clinical strategies in adult and pediatric primary care, and women's health/maternity care settings. Using a case-based approach, the expert authors provide real-world front line examples of the impact trauma-informed clinical approaches have on patients' quality of life, sense of comfort, and trust. Case examples are discussed along with evidence based approaches that demonstrate improved health outcomes. Written by experts in the field, Trauma-Informed Healthcare Approaches is the definitive resource for improving quality care for patients who have experienced trauma.

Business Continuity Management

This is the first book to finally address the umbrella term corporate defense, and to explain how an integrated corporate defense program can help an organization address both value creation and preservation. The book explores the value preservation imperative, which represents an organization's obligation to implement a comprehensive corporate defense program in order to deliver long-term sustainable value to its stakeholders. For the first time the reader is provided with a complete picture of how corporate defense operates all the way from the boardroom to the front-lines, and vice versa. It provides comprehensive guidance on how to implement a robust corporate defense program by addressing this challenge from strategic, tactical, and operational perspectives. This arrangement provides readers with a holistic view of corporate defense and incorporates the management of the eight critical corporate defense components. It includes how an organization needs to integrate its governance, risk, compliance, intelligence, security, resilience, controls and assurance activities within its corporate defense program. The book addresses the corporate defense requirement from various perspectives and helps readers to understand the critical interconnections and inter-dependencies which exist at strategic, tactical, and operational levels. It facilitates the reader in comprehending the importance of appropriately prioritizing corporate defense at a strategic level, while also educating the reader in the importance of managing corporate defense at a tactical level, and executing corporate defense activities at an operational level. Finally the book looks at the business case for implementing a robust corporate defense program and the value proposition of introducing a truly world class approach to addressing the value preservation imperative. Cut and paste this link (https://m.youtube.com/watch?v=u5R_eOPNHbI) to learn more about a corporate defense program and how the book will help you implement one in your organization.

Organization Design

Organization Design looks at how to (re)design an organizational system in order to increase productivity, performance and value, and provides the knowledge and methodology to design an adaptive, agile organization capable of handling the kind of continuous organizational change that all businesses face. The book clarifies why and how organizations need to be in a state of readiness to design or redesign, and emphasizes that people as well as business processes must be part of design considerations. With an enhanced international focus, this third edition includes new material on: organization design theories designing ethical, diverse and inclusive organizations the role of leaders in organization design work organization design in public sector organizations and evaluating the success of an organization design project Aided by a range of pedagogical features and downloadable resources, this book is a must-read for students or practitioners involved in organizational design, development and change.

Guidance on Organizational Resilience

This book provides an understanding of Business Continuity Management (BCM) implementation for local/international construction operations, with a primary focus on Indonesian construction firms as an illustrative example. It reviews the whole spectrum of work relating to organizational culture (OC) and the institutional framework (IF) as one of the key ways for companies to evaluate and implement BCM in construction operations. Once readers have acquired a sound understanding of BCM, OC and IF linkages in construction firms, the lessons learned can be extended to other companies. This is facilitated through a systematic assessment framework presented in the book using a Knowledge Based Decision Support System (BCM-KBDSS), which allows these companies to evaluate their current status quo with respect to BCM, OC and IF, and then make informed

decisions on how and to what extent BCM should be implemented in their operations. As such, the book offers a unique blend of theory and practice, ensuring readers gain a far better understanding of BCM implementation in the construction industry.

A Supply Chain Management Guide to Business Continuity

In evolving crises, managing teams often have little information and fewer resources. This book proposes a model for more effective decision making early in the evolution of a crisis, before disaster response plans are activated.

Understanding ICT Standardization

For businesses to grow and be successful their approach to resilience must be defined by a holistic and risk-focused outlook, rather than one which is narrow and dominated by event-oriented continuity practices. The Organizational Resilience Handbook shows that success is as much to do with innovation and the speed with which new products are brought to market as it is with organizations having to deal with unexpected crisis situations. It comprehensively covers the full breadth and depth of the field and introduces related topics such as security, safety, e-commerce, emerging technologies and customer experience. Through adopting a strategic and progressive approach, practitioners can apply the book's methodology to develop an in-depth understanding of resilience within their own organization and use it to effectively engage with the board and senior management in developing strategies for achieving greater resilience capability. A range of high-profile case studies, such as Mercedes, the UK's National Health Service, Alibaba and BP, help to illustrate the concept of resilience by detailing characteristics and behaviours which confirm its meaning. The Organizational Resilience Handbook is a practical guide to self-assessment, benchmarking performance and implementing resilience frameworks in any organization.

Fundamentals of Risk Management

Making Projects Critical is an edited collection contributed by a range of international scholars linking the area of project management with critical management perspectives. Challenging recent debates on inherent problems in project management, the text considers project management within a wider organizational and societal context.

Principles and Practice of Business Continuity

Discover new ideas and inspiration to build world-class Business Continuity Management from this masterwork that distills Hiles' wisdom about what works and why from 30+ years' experience in 60+ countries. First published in 1999, the new 4th Edition of Hiles' classic is the most international, comprehensive, readable exposition on the subject. It now includes: New or revised sections: New, extensive chapter on supply chain risk – including valuable advice on contract aspects. Horizon scanning of new risks. Fresh perspectives. Multilateral continuity planning. Impact of new technologies, including mobile computing, cloud computing, bring your own device, and the Internet of things. Extensive, up-to-the-minute coverage of global/country-specific standards, with detailed appendices on ISO 22301/22313 and NFPA 1600. BCP exercising and testing. Helpful discussion on issues relating to certification professional certification. New revealing case studies and vivid examples of crises and disruptions – and effective response to them. Updated action plans and roadmaps. Proven techniques to win consensus on BC strategy and planning. Hint of the future – what's next for BCM? Demonstrates step-by-step how to build and maintain a world-class BC management system and plan. Shares field-tested tools and hard-won insights about what works and why. Chapter learning objectives, case studies and real-life examples, self-examination and discussion questions, forms, checklists, charts and graphs, glossary, index. 520-page book + hundreds of pages of Downloadable Resources, including project plans, risk analysis forms, BIA spreadsheets, BC plan formats, exercise/test material, checklists, and a variety of editable models, templates, and spreadsheets. Instructional Materials coming soon including valuable educational tools, such as syllabi, test bank, slides – for use by approved adopters in college courses and professional development training.

The Definitive Handbook of Business Continuity Management

A well-monitored supply chain is any business's key to productivity and profit. But each link in that chain is its own entity, subject to its own ups, downs, and business realities. If one falters, every other link—and the entire chain—becomes vulnerable. Kildow's book identifies the different phases of business continuity program development and maintenance, including: • Recognizing and mitigating potential threats, risks, and hazards • Evaluating and selecting suppliers, contractors, and service providers • Developing, testing, documenting, and maintaining business continuity plans • Following globally accepted best practices • Analyzing the potential business impact of supply chain disruptions Filled with powerful assessment tools, detailed disaster-preparedness checklists and scenarios, and instructive case studies in supply chain reliability, A Supply Chain Management Guide to Business Continuity is a crucial resource in the long-term stability of any business.

The International Business Environment

CERT® Resilience Management Model (CERT-RMM) is an innovative and transformative way to manage operational resilience in complex, risk-evolving environments. CERT-RMM distills years of research into best practices for managing the security and survivability of people, information, technology, and facilities. It integrates these best practices into a unified, capability-focused maturity model that encompasses security, business continuity, and IT operations. By using CERT-RMM, organizations can escape silo-driven approaches to managing operational risk and align to achieve strategic resilience management goals. This book both introduces CERT-RMM and presents the model in its entirety. It begins with essential background for all professionals, whether they have previously used process improvement models or not. Next, it explains CERT-RMM's Generic Goals and Practices and discusses various approaches for using the model. Short essays by a number of contributors illustrate how CERT-RMM can be applied for different purposes or can be used to improve an existing program. Finally, the book provides a complete baseline understanding of all 26 process areas included in CERT-RMM. Part One summarizes the value of a process improvement approach to managing resilience, explains CERT-RMM's conventions and core principles, describes the model architecturally, and shows how itsupports relationships tightly linked to your objectives. Part Two focuses on using CERT-RMM to establish a foundation for sustaining operational resilience management processes in complex environments where risks rapidly emerge and change. Part Three details all 26 CERT-RMM process areas, from asset definition through vulnerability resolution. For each, complete descriptions of goals and practices are presented, with realistic examples. Part Four contains appendices, including Targeted Improvement Roadmaps, a glossary, and other reference materials. This book will be valuable to anyone seeking to improve the mission assurance of high-value services, including leaders of large enterprise or organizational units, security or business continuity specialists, managers of large IT operations, and those using methodologies such as ISO 27000, COBIT, ITIL, or CMMI.

Laboratory Biosafety Manual

With organizational environments becoming more unstable, uncertain and equivocal, the concept of resilience has become increasingly significant for management studies. Resilience connotes organizational, team and individual capacities to absorb external shocks and to learn from them, while simultaneously preparing for and responding to external jolts. This book pinpoints the essential aspects of managerial and organizational resilience and offers insights that stimulate critical thinking. As the concept of resilience is essentially made up of contrasting forces, the volume presents some innovative synthetic interpretation that allows a deeper comprehension of the phenomenon and provides managers and policy-makers with a solid basis for taking their decisions.

Resilience and Risk

Are you are a Business Continuity Manager or training for the job? Are you ready to keep the business up and running in the face of emergencies ranging from earthquakes to accidents to fires to computer crashes? In this second edition of Principles and Practice of Business Continuity: Tools and Techniques, Jim Burtles explains six main scenarios. He promises: "If you and your organization are prepared to deal with these six generic

risks, you will be able to recover from any business disaster." Using his decades of experience, Burtles speaks to you directly and personally, walking you through handling any contingency. He tells you how to bring people together to win executive support, create a Business Continuity Plan, organize response teams, and recover from the disruption. His simple, step-by-step actions and real-world examples give you the confidence to get the job done. To help you along, each chapter of Principles and Practice of Business Continuity: Tools and Techniques starts with learning objectives and ends with a multiple-choice self-examination covering the main points. Thought-provoking exercises at the end of each chapter help you to apply the materials from the chapter to your own experience. In addition, you will find a glossary of the key terms currently in use in the industry and a full index. For further in-depth study, you may download the Business Continuity Toolkit, a wealth of special online material prepared for you by Jim Burtles. The book is organized around the phases of planning for and achieving resiliency in an organization: Part I: Preparation and Startup Part II: Building a Foundation Part III: Responding and Recovering Part IV: Planning and Implementing Part V: Long-term Continuity Are you a professor or a leader of seminars or workshops? On course adoption of Principles and Practice of Business Continuity: Tools and Techniques, you will have access to an Instructor's Manual, Test Bank, and a full set of PowerPoint slides.

Building Community Disaster Resilience Through Private-Public Collaboration

Every day human organisations fail. Building Anti-Fragile Organisations explores a powerful alternative framework for risk in the design and management of human systems. Anti-Fragility is a new way of thinking about mitigating risk that builds on earlier work on the characteristics of biological systems that, being more than just robust, actually improve their resilience through being stressed. Professor Bendell explains how applying this concept to the development and management of organisations, services and products, allows us to identify the characteristics that will not only mitigate against the realisation of hazards, but enable growth in protection, strength and anti-fragility over time. In this context, anti-fragility also encompasses flexibility, agility and the exploitation of opportunities. At the organisational level, anti-fragility (or its absence) is determined by the organisational strategy, structure and systems, its people, relationships and culture. The book focuses on establishing the Anti-Fragile concept of the firm, and explores its application in private and public sector organisations of all types. It identifies characteristics relevant to survival in a turbulent world, and how our approaches to risk and governance need to change in order to create and manage anti-fragile organisations. It provides practical insight into the concept of Anti-Fragility and its deployment within human organisations of all types, and give readers the opportunity to start to make sense to applying the concepts within their own worlds.

The Security Consultant's Handbook

Five years have passed since women were exhorted to 'Lean In'. Over that time, the world has transformed beyond all expectations. But why should anyone 'lean in' to a patriarchal system that is out of date? Why not change it entirely for the good of us all?

A Good Time to Be a Girl

This innovative, comprehensive book covers the key elements of perioperative management of older patients. The book's chapter structure coincides with the clinical path patients tread during their treatment, from preoperative evaluation to post-hospital care. Epidemiological aspects and aging processes are illustrated, providing keys to understanding the quick expansion of geriatric surgery and defining the clinical profile of older surgical patients in a cybernetic perspective. Preoperative evaluation and preparation for surgery, including medication reconciliation and pre-habilitation, are developed in the light of supporting decision-making about surgery in an evidence-based and patient-focused way. Intra- and postoperative management are discussed, aiming to tailor anesthetic, surgical and nursing approaches to specific patients' needs, in order to prevent both general and age-related complications. This volume also addresses issues relevant to geriatric surgery, from different organizational models to clinical risk management and systems engineering applied to hospital organization.

CERT Resilience Management Model (CERT-RMM)

A compendium of essential information for the modern security entrepreneur and practitioner The modern security practitioner has shifted from a predominantly protective site and assets manager to a leading contributor to overall organisational resilience. Accordingly, The Security Consultant's Handbook sets out a holistic overview of the essential core knowledge, emerging opportunities and approaches to corporate thinking that are increasingly demanded by employers and buyers in the security market. This book provides essential direction for those who want to succeed in security, either individually or as part of a team. It also aims to stimulate some fresh ideas and provide new market routes for security professionals who may feel that they are underappreciated and overexerted in traditional business domains. Product overview Distilling the author's fifteen years' experience as a security practitioner, and incorporating the results of some fifty interviews with leading security practitioners and a review of a wide range of supporting business literature, The Security Consultant's Handbook provides a wealth of knowledge for the modern security practitioner, covering: Entrepreneurial practice (including business intelligence, intellectual property rights, emerging markets, business funding and business networking)Management practice (including the security function's move from basement to boardroom, fitting security into the wider context of organisational resilience, security management leadership, adding value and professional proficiency)Legislation and regulation (including relevant UK and international laws such as the Human Rights Act 1998, the Data Protection Act 1998 and the Geneva Conventions)Private investigations (including surveillance techniques, tracing missing people, witness statements and evidence, and surveillance and the law)Information and cyber security (including why information needs protection, intelligence and espionage, cyber security threats, and mitigation approaches such as the ISO 27001 standard for information security management)Protective security (including risk assessment methods, person-focused threat assessments, protective security roles, piracy and firearms)Safer business travel (including government assistance, safety tips, responding to crime, kidnapping, protective approaches to travel security and corporate liability)Personal and organisational resilience (including workplace initiatives, crisis management, and international standards such as ISO 22320, ISO 22301 and PAS 200) Featuring case studies, checklists and helpful chapter summaries, The Security Consultant's Handbook aims to be a practical and enabling guide for security officers and contractors. Its purpose is to plug information gaps or provoke new ideas, and provide a real-world support tool for those who want to offer their clients safe, proportionate and value-driven security services. About the author Richard Bingley is a senior lecturer in security and organisational resilience at Buckinghamshire New University, and co-founder of CSARN, the popular business security advisory network. He has more than fifteen years' experience in a range of high-profile security and communications roles, including as a close protection operative at London's 2012 Olympics and in Russia for the 2014 Winter Olympic Games. He is a licensed close protection operative in the UK, and holds a postgraduate certificate in teaching and learning in higher education. Richard is the author of two previous books: Arms Trade: Just the Facts(2003) and Terrorism: Just the Facts (2004).

Women Mean Business

This is the third edition of this manual which contains updated practical guidance on biosafety techniques in laboratories at all levels. It is organised into nine sections and issues covered include: microbiological risk assessment; lab design and facilities; biosecurity concepts; safety equipment; contingency planning; disinfection and sterilisation; the transport of infectious substances; biosafety and the safe use of recombinant DNA technology; chemical, fire and electrical safety aspects; safety organisation and training programmes; and the safety checklist.

The Intelligent Nation

An honest, warts-and-all account of a woman's career to date - her inspirations, motivations, ups and downs, failures and achievements - Women Mean Business:

McGraw-Hill Homeland Security Handbook: Strategic Guidance for a Coordinated Approach to Effective Security and Emergency Management, Second Edition

Human Capital Management Standards is a comprehensive guide to the BSI and ISO frameworks for people management. Providing internationally

agreed definitions and best practice guidance, it offers a foundation for sustainable people management and development practices in organizations. Covering everything from organizational governance, workforce planning, diversity and inclusion to learning and development, this book explores the key areas of people management throughout the employment life cycle, from initial hire to the time people move on from the organization. There is also coverage of additional business standards such as those related to occupational health and safety as well as the implications of implementing standards in a globalized and interconnected organizational context. Human Capital Management Standards will allow people professionals and managers in organizations of all sizes and types to develop and implement effective people policies and processes based on robust research to create a supportive organizational environment for a more productive workforce. This book also includes essential coverage of the standards assessment process and tips and advice on how to achieve successful accreditation. With case studies from organizations that have made HR interventions based on these standards and a glossary to explain the language of standards, this is an indispensable guide for HR professionals, managers and standards specialists in all organizations.

Trauma-Informed Healthcare Approaches

In order to satisfy the needs of their customers, network utilities require specially developed maintenance management capabilities. Maintenance Management information systems are essential to ensure control, gain knowledge and improve-decision making in companies dealing with network infrastructure, such as distribution of gas, water, electricity and telecommunications. Maintenance Management in Network Utilities studies specified characteristics of maintenance management in this sector to offer a practical approach to defining and implementing the best management practices and suitable frameworks. Divided into three major sections, Maintenance Management in Network Utilities defines a series of stages which can be followed to manage maintenance frameworks properly. Different case studies provide detailed descriptions which illustrate the experience in real company situations. An introduction to the concepts is followed by main sections including: • A Literature Review: covering the basic concepts and models needed for framework design, development and implementation. • Framework Design and Definition: developing the basic pillars of network utilities maintenance management framework. • Performance Evaluation & Maturity: focusing on the reliability concept and maturity models from different viewpoints. By establishing basic foundations for creating and maintaining maintenance managements strategies, Maintenance Management in Network Utilities acts a practical handbook for all professionals in these companies and across areas such as network development, operations management and marketing.

Elgar Introduction to Theories of Organizational Resilience

This volume addresses the challenges associated with methodology and application of risk and resilience science and practice to address emerging threats in environmental, cyber, infrastructure and other domains. The book utilizes the collective expertise of scholars and experts in industry, government and academia in the new and emerging field of resilience in order to provide a more comprehensive and universal understanding of how resilience methodology can be applied in various disciplines and applications. This book advocates for a systems-driven view of resilience in applications ranging from cyber security to ecology to social action, and addresses resilience-based management in infrastructure, cyber, social domains and methodology and tools. Risk and Resilience has been written to open up a transparent dialog on resilience management for scientists and practitioners in all relevant academic disciplines and can be used as supplement in teaching risk assessment and management courses.

Change and Continuity Management in the Public Sector

To advance education about ICT standardization, comprehensive and up-to-date teaching materials must be available. With the support of the European Commission, ETSI has developed this textbook to facilitate education on ICT standardization, and to raise the knowledge level of ICT standardization-related topics among lecturers and students in higher education, in particular in the fields of engineering, business administration and law. Readers of this book are not required to have any previous knowledge about standardization. They are introduced firstly to the key concepts of standards and standardization, different elements of the ecosystem and how they interact, as well as the procedures required for the

production of standardization documents. Then, readers are taken to the next level by addressing aspects related to standardization such as innovation, strategy, business, and economics. This textbook is an attempt to make ICT standardization accessible and understandable to students. It covers the essentials that are required to get a good overview of the field. The book is organized in chapters that are self-contained, although it would be advantageous to read the book from cover to cover. Each chapter begins with a list of learning objectives and key messages. The text is enriched with examples and case studies from real standardization practice to illustrate the key theoretical concepts. Each chapter also includes a quiz to be used as a self-assessment learning activity. Furthermore, each book chapter includes a glossary and lists of abbreviations and references. Alongside the textbook, we have produced a set of slides that are intended to serve as complementary teaching materials in face-to-face teaching sessions. For all interested parties there is also an electronic version of the textbook as well as the accompanying slides that can be downloaded for free from the ETSI website (www.etsi.org/standardization-education).

Supply Chain Risk Management

Featuring a foreword by Michael Chertoff, former Secretary of Homeland Security, The McGraw-Hill Homeland Security Handbook, 2e is the one-stop guide for any professional or student involved in counterterrorism, homeland security, business continuity, or disaster risk management. This indispensable book provides government officials, corporate risk managers, business and security executives, first responders, and all homeland security and emergency prepared-ness professionals with a wide-ranging and definitive overview of critical homeland security issues. The handbook addresses virtually every aspect of homeland security, including terrorism motivated by radical Islamist extremism; transportation and infrastructure protection; community and business resilience; intelligence and information; and the roles of business, academia, science, and the private sector in confronting terrorism and natural disasters. Enriched with the insight and knowledge of renowned national and international experts—from senators and captains of industry to key figures in intelligence, military affairs, diplomacy, international organizations, and academia—this peerless guide offers prescriptive strategies and guidance to help security professionals more effectively manage the risk of terrorism and prepare for and respond to natural disasters. Conveniently organized into thematic sections, The McGraw-Hill Homeland Security Handbook covers: Terrorist and Criminal Threats Policy, Governance, and Legal Responses Interoperability, Information Sharing, and Collaboration Risk Management, Decision Making, and Communication Protecting Critical Infrastructure Disaster Preparedness and Emergency Management Private Sector Security and Resilience Thinking, Education, and Training Science and Technology Civil Liberties and Other Legal Issues International Challenges and Approaches The McGraw-Hill Homeland Security Handbook synthesizes the latest information with unmatched scope and detail and discusses what governments, businesses, and citizens must do to manage the risk of disasters and counter evolving threats.

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